



Family Child Care Providers Needed!

Do you want to stay home with your own children, but could use some extra money? Do you love working with children? Does your heart melt when you see a child write his name for the first time? Do you like to sit on the floor and read stories over and over? If you answered YES! to any of these questions.....Ft. Wainwright wants you to sign up for the next Family Child Care Provider class. Day care for your own children is provided while you attend the 40 hour (one week) classes. Toys, craft items, playpens, gates and so much more are provided to help you on your way! If this is something you would be interested in, or need more questions

answered... please call: 353-6266

If you have any questions or concerns please call your Mayor at: 356-3214. Sally A. Myers
4020-4 Pine Street

ICE CAN BE A GOOD THING IN ALASKA

The Interactive Customer Evaluation (ICE) system is a web-based tool that collects feedback on services provided by various organizations throughout the Department of Defense (DoD). The ICE system allows customers to submit online comment cards to rate the service providers they have encountered at military installations and related facilities around the world. It is designed to improve customer service by allowing managers to monitor the satisfaction levels of services provided through reports and customer comments. ICE provides the following benefits:

- Allows DoD customers to quickly and easily provide feedback to service provider managers
- Gives leadership timely data on service quality
- Allows managers to benchmark the performance of their service providers against other DoD organizations.
- Encourages communication across organizations by comparing best practices to increase performance results.
- Saves money

The Department of Defense Quality Management Office (DoD QMO) provides the ICE system and is responsible for high-level system administration and maintenance. Organizations using ICE are responsible for maintaining their own service providers.

Go to FWW Home page, and click on the ICE icon

<http://www.wainwright.army.mil/>

TOWN HALL: 9 November, 7 P.M. LAST FRONTIER CLUB. This is your opportunity to have your voice heard.

To help save our Government some money, future Bear Paw Newsletters will be available to view: Spring, Summer, Autumn, Winter. On the Ft. Wainwright home page: **http://www.wainwright.army.mil**